



Achievement of Library Excellence Award Application 2021

Section 8

Support workforce development.

The Zula B. Wylie Public Library supports workforce development through many types of programs, resources, and partnerships.

The library staff is trusted by the community and often have opportunities to create relationships with our patrons. One staff member shared that during her drop-in tech appointments, she'd worked with a patron for several weeks to help her with online job applications and fine-tuning her resume. The last time she had applied to jobs was back when paper applications were accepted, so navigating online applications was an intimidating process for her. Throughout their tech appointments, she has really grown in her technology skills and confidence. They were able to apply to multiple jobs together, update her resume to fit specific jobs and even worked on building her knowledge of Microsoft Office and other tools that will help her be more marketable. This patron was incredibly grateful for this opportunity.

Supporting small and local businesses is important to the Zula B. Wylie Library. Throughout the year workshops are held to support small business owners within the community. These workshops are called Business 101 Basics.

Throughout 2020 and into 2021 the challenges that COVID-19 created became more evident in local businesses: Owners, employees, and the community in general have faced a lot of hardships and challenges relating to work and economic survival. The library continues to partner with the Cedar Hill Chamber of Commerce, the City of Cedar Hill Administration, Economic Development, and Neighborhood Services to share resources through the Cedar Hill Strong Campaign (www.cedarhillstrong.org).

A lasting partnership with Ruiz Financial in creating, planning, and running the Shifting the Paradigm of Business and Leadership conference each year has helped community leaders and business owners to connect and grow. This year the conference was a hybrid event that was very well attended by local entrepreneurs and leaders.

The library has a lasting relationship with Workforce Solutions Greater Dallas. A representative is available to the library and its patrons. On Mondays, a representative from the Workforce Solutions team comes to the library to set up in the lobby. They are able to help our patrons with their work-related needs. This service wasn't available during the entirety of FY20, but became available in June 2021.

A guide from Our Calling in Dallas, The Directory of Homeless Services, is also available for those in need. Staff has several copies available for those who may need these resources.

The Zula B. Wylie Library often has community members visit the library to use the computer or to seek help with finding jobs, applying for work, and/or writing a resume. Staff members help them with these searches and skills whenever needed. The library also provided in-person computer basics classes addressing Word, Excel, Publisher, and other basic computer skills.

All patrons also have access to online resources to help with their education and career development. These include JobNow through Brainfuse, TexShare Databases with Learning Express and the Vocational and Career Collection. We also have Lynda.com with online video tutorials taught by experts; including tutorials regarding resume writing.

VIRTUAL WORKSHOP

CAREER RESOURCES

WITH WORKFORCE SOLUTIONS GREATER DALLAS

JULY 13, 11 AM ON ZOOM



Need some help with your job hunt? Join us as we hear from Workforce Solutions Greater Dallas about all the resources they offer to help support your job search. We'll also explore helpful career tools available at the Library with your library card.

SIGN UP AT [CEDARHILLLIBRARY.ORG](https://cedarhilllibrary.org)


CEDAR HILL
ZULA B. WYLIE PUBLIC LIBRARY

Zula B. Wylie Public Library
225 Cedar St. Cedar Hill, TX 75104
972-291-7323 | cedarhilllibrary.org

Job Hunting?

Brainfuse has
resume templates
& a resume builder
to help you
write your resume.

