

June 2017



HIGHLIGHTS

Trash carts to improve collection



Cedar Hill neighborhoods are getting cleaner and greener with the new solid waste collection improvements that began this month.

Single-family residents are receiving new 96-gallon trash carts that are compatible with new automatic side loading trucks. Instructions about placement for collection will be included when carts are delivered to residences. Residents who are renting a Waste Management trash cart will receive collection instructions and their monthly fee for the cart will be eliminated.

Trash carts have green lids to distinguish them from the recycling carts with yellow lids.

Please put only recyclable items in the recycling carts. The lids on those carts have specific information.

Trash/recycling collection days for neighborhoods will remain unchanged.

Residents may rent an additional trash cart from Waste Management for \$3 per month.

New Automated Side-Loader (ASL) Compressed Natural Gas (CNG) trucks have begun servicing our community.

To improve efficiency, new side load trucks will pick up carts with an automatic arm.

They are fully-automated, safe and quieter for more dependable and reliable service and cleaner neighborhoods. For additional information, visit cedarhilltx.com/wm.



Are you engaged in your neighborhood?

**Michelle Ebanks,
Neighborhood Services Coordinator**

Are you new to Cedar Hill or a different neighborhood in the city? There are several different roles and ways to get involved to love your neighborhood.

Your neighborhood might already have a Homeowners' Association (HOA), Public Improvement District (PID), or Crime Watch Group. Joining an organized group with a voice in the neighborhood is a great start to seeing improvement in your neighborhood.

Neighbors create synergy and that "neighborhood" feel sets the tone for others. Being organized will also give your neighborhood a clear, organized way to speak to City government and *See page 2*



Pay utility bills safely, 24/7

A payment kiosk in the Police Department lobby offers a 24-hour option for making Cedar Hill utility payments. You can pay your bill with cash or check, credit cards accepted the week of June 12. The kiosk is free to use.

The Police lobby faces Uptown Blvd. at the northern end of the Government Center.

The payment process is simple:

1. Touch the screen to start and select Cedar Hill
2. Enter your account number and information
3. Define the amount you would like to pay and insert payment (cash/check/card)
4. Leave with a receipt

Paying at the kiosk allows you to skip the line at the counter and receive faster posting than if you use the drop box. The kiosk does not store personal information, making it a secure payment method.

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Get engaged

will improve two-way communication between the City and your neighbors.

We would love to help get your neighborhood association started or elevated if already in place. Your City provides many special benefits to neighborhood organizations, such as free printing and postage, neighborhood matching grant funds, neighborhood awards (money awarded), neighborhood websites and much more. For details, visit cedarhilltx.com/neighborhood.

Pay water bill online or via app

Digital access gives you more control

It's easy to get water from your tap, now it's just about that easy to pay for it with the updated app and the online portal. To access the online portal visit <https://cedarhill.u2you.gwfathom.com>. To download the app on your smartphone, visit Apple or Android app stores and download the FATHOM U2You Mobile app.

Both the portal and the app experiences allow you to view your water usage, pay your bill 24/7 and more. Enhancements include additional payment options including addition of a wallet feature.

The recent update allows one registration access to all functions and payment options. The experience is the same online or on the app. Your water consumption data is presented more clearly, making it easier to proactively manage your water use and thereby control monthly bills.

If you are already registered for the current portal or app, existing user names and passwords will be migrated to the new version so no additional registration will be required.

For questions, contact Utility Services Customer Service at 469-272-2931 or email Ubilling@cedarhilltx.com

James Lyons named 'Good Samaritan'

James Lyons gets up really early on school days and drives to a local elementary school, arriving before the school buses. Why?



Because when his daughter was in the second grade he noticed that many kids were dropped off well before the doors of the school opened. He started staying with them and assisting with the rush to unload students from cars and buses.

That was nine years ago and he's still there every school day, part of the 'Smiling Dads' and 'All Pro Dads' programs that encourage dads to get involved with children as positive role models.

He was honored at a May City Council meeting with the Cedar Hill Good Samaritan award, celebrating those who serve with passion in our community.

To nominate a servant leader, like James, contact Neighborhood Services at 972-291-5100 ext. 1094.

Boards & Commissions volunteers honored for service



The Cedar Hill City Council honored 182 volunteers who have selflessly invested their time in making our community premier at the annual Boards & Commissions Appreciation Dinner on May 2 at the Alan E. Sims Cedar Hill Recreation Center.

The legacy of leadership by our boards and commissions volunteers is measured at 655 years of total service with an estimated 267,000 hours given to benefit to our community.

The City Council screened a video at the dinner that honored all the volunteers who provide services to our city.

Volunteers who have provided at

least a decade of service on our boards & commissions were honored with a commemorative City pen carved from cedar.

Jack Frost, who serves on the Building Appeals and Advisory Board, received the 2017 Boards & Commissions Diamond award for his 31 years of service to our community.

Our place is premier because of the dedication of these volunteers and many others who serve and endorse our community values.

All residents are encouraged to get engaged and find one of the many ways to serve others to make our community even better.

Remember, it is illegal to possess fireworks in Cedar Hill.
Have a safe 4th!

CALENDAR

For the most up-to-the-minute information on events, check out the City's online calendars at cedarhilltx.com



City Council member Jami McCain celebrates the S.T.A.R. Student selection of Paula Gallegos, a student at Pementer Middle school, at the May 9 City Council meeting. All of these photos are from that meeting.



City Council Mayor Pro Tem Steve Mason reads the plaque for S.T.A.R. Student DaCorey Ware, a student at Bessie Coleman Middle School.



CHPD Color Guard members stand at attention as City Council member Daniel Haydin reads the proclamation for National Police Week in Cedar Hill, May 14-20.



City Council Member Cliff Shaw, at the podium, reads the proclamation for National Public Works Week, May 21-27, surrounded by many of the Cedar Hill PW staff and management.

June 2017

9, 16, 23, 30 Music in the Park

8 - 9:30 p.m. in the amphitheater at Valley Ridge Park.

Bring your lawn chair or blanket and enjoy these free, live music concerts sponsored by Resource One Credit Union.

Food vendors will be on site starting at 7 p.m., so plan on dinner and a night full of fun at Valley Ridge Park. No alcohol, glass containers or smoking allowed in the park.

13 & 27 City Council Meetings

Cannady Room, Government Center, 285 Uptown Blvd., 6 - 8 p.m.

Public briefing session begins at 6 p.m., City Council Meeting begins at 7 p.m.

14-16 Youth Summit on the Hill

Presented by Cedar Hill Police and Fire staff

10 a.m. to 2 p.m., daily at Alan E. Sims Recreation Center

Free lunch, registration is limited.

This is a FREE, three-day event for kids ages 8-17. Participants will hear presentations about drugs & alcohol abuse, the juvenile justice system, peer pressure, bullying, positive decision making, distracted driving, and internet safety. Lots of interactive events such as all-star basketball game, dodge ball and much more.

23-24 Disney's Beauty and the Beast

Presented by Love Your City Theater

Friday at 7 p.m., Saturday at 2 p.m. and 7 p.m.

1231 E. Pleasant Run, Cedar Hill

Tickets are available online at LoveYourCityTheater.com.

24 Learn to Fish at Cedar Hill State Park

9 am - Noon, CHSP entrance off FM 1382.

No license is necessary for this free event for novice fishers. Call 972-900-1296 for more information.

July 2017

4 Red, White and Pool at Crawford park Pool

1 - 5:45 p.m.

A great summer fun tradition in Cedar Hill. Produced by the Cedar Hill Parks & Recreation Dept.

5 Citizens Fire Academy Alumni Group Meeting

Fire Station 211 at 1212 W. Belt Line at 10 a.m.

For residents who have completed the Cedar Hill Fire Academy. To learn about enrolling in the next Citizens Fire Academy class, visit cedarhilltx.com/506/Citizens-Fire-Academy.

11 & 25 City Council Meetings

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Make it a summer your pets can enjoy too!

Every year, on July 5th, animal shelters around the country see an increase in the number of stray dogs and cats. Our pets escape from houses, yards and even leashes when they are frightened by fireworks. To help keep your pets safe on the 4th:

Make sure your pet has his collar and ID tags with current information, or better yet, get your pets microchipped. Make sure you have a current photograph of your pet to hand out to neighbors should he or she become lost.

Do not take your dog to a fireworks display.

If possible, keep your pet in a secure area indoors. If he or she is used to being crated, that is the best place for your pet as it serves as a safe haven. If not, crating could actually increase anxiety.

It is a good idea to close the shades and turn on lights so he may not notice the flashing of the fireworks. Also, turn the TV on and increase the volume a bit to mask the noise.

If outdoors, make sure his outdoor area is secure. Dogs that do not normally jump over, dig under or chew through fences have been known to do this when fireworks begin.

If you have any questions or suggestions on other ways we can help keep your pets safe during this time please call Tammy or Shelly at the Tri-City Animal Shelter, 972-291-5335.



Hot weather tips

We all love spending the long, sunny days of summer outdoors with our furry companions, but being overeager in hot weather can spell danger.

Pets can get dehydrated quickly, so give them plenty of fresh, clean water when it's hot or humid outdoors. Make sure your pets have a shady place to get out of the sun, be careful not to over-exercise them, and keep them indoors when it's extremely hot.

Know the symptoms of overheating in pets. Animals with flat faces, like Pugs and Persian cats, are more susceptible to heat stroke since they cannot pant as effectively.

Never leave your animals alone in a parked vehicle. Not only can it lead to fatal heat stroke, it is illegal in several states!

Learn more about these hot weather pet issues and many more, like the dangers of pools and open windows at cedarhilltx.com/66/animalshelter.

City Contacts

EMERGENCY 911

Administration 972-291-5100 x1009

After Hours (Answering service)
972-780-6643

Animal Control 972-223-6111

Animal Shelter 972-291-5335

Building Inspections 972-291-5100 x1090

City Secretary 972-291-5100 x1011

Code Enforcement 972-291-5100 x1111

Economic Development 972-291-5132

Fire Department, non-emergency
972-291-1011

Human Resources 972-291-5100 x1050

Library 972-291-7323

Municipal Court 972-291-5100 x1041

Neighborhood Services
972-291-5100 x1099

Parks & Recreation 972-291-5100 x1500

Parks Adult Rain-outs 214-855-9758

Parks Youth Rain-outs 972-480-5868

Police Department, non-emergency
972-291-5100 x2400

Public Works 972-291-5126

Recreation Center 972-293-5288

Senior Center 972-291-5353

Tourism 972-291-5100 x1084

Trash & Recycling (Waste Management)
800-772-8653

Utility Billing 469-272-2931



For many more Parks & Rec programs for all ages and interests, please visit cedarhilltx.com/2137/Programs.

July is Parks & Recreation Month

Why wait, start now and continue to enjoy great events in Cedar Hill parks.

Music in the Park, last four Fridays in June at 8 p.m., Valley Ridge Park Amphitheater on Fridays, June 9, 16, 23 and 30. Sponsored by Resource One Credit Union

World's Largest Swim Lesson, June 22nd, 10 a.m. at Crawford Park (regular swim lessons offered throughout the month of June)

Red, White and Pool, July 4th at Crawford Pool, 1 - 5:45 p.m., Cost: \$2 per person

Sunday Funday, July 16th at Crawford Pool, 1 - 5:45 p.m.



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