



OCTOBER IS NATIONAL CODE COMPLIANCE MONTH

The mission of the Code Enforcement division is to protect and maintain public health and enhance property values by enforcing adopted codes. The Code Enforcement (CE) team is more proactive than ever before, addressing issues by notice, abatement, or referral to the court before they become complaints. In any given day CE officers function as problem solvers, communicators, mediators, researchers, and educators, as well as performing a variety of functions related to their role as public servants.

How can you impact code compliance in Cedar Hill?

- Take pride in the neighborhood & keep your property violation-free.
- Review the city codes and common violations at cedarhilltx.com.
- Report a violation or submit a request. Visit cedarhilltx.com, download the GoRequest app on your smartphone, or call (972) 291-5100, ext. 1111.

Frequently asked questions

Q A house in my neighborhood has several cars parked around it. Is this legal?

A If any of the vehicles are inoperable, dismantled, and do not have current license plates or inspection sticker, they are considered junk vehicles and cannot be parked on the city streets or in residential areas where they can be seen from the street.

Q There is a vacant lot next door to me with overgrown grass and weeds. Is there any way to make the owner mow the lot?

A City Ordinance makes it illegal to permit grass and weeds to grow in excess of 12 inches tall. Citizens should contact the Code Enforcement Department and provide information on the property. An officer will make an inspection and contact the owner.

Q I am having a garage sale this weekend. Is a registration required?

A Garage Sale Registration is required and free; however, there are regulations regarding number of sales per year, signs, and hours of

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GET MORE NEWS AT
CEDARHILLTX.COM


CEDAR HILL

PEOPLE MAKE IT A COMMUNITY



Mayor Pro Tem Stephen Mason presents a proclamation designating September 17-23 as Constitution Week in Cedar Hill.



Children's Library Assistant Chelsey Harrison takes the book bike for a ride at the Creative Arts Festival. Learn more about library programs and services at cedarhilllibrary.org.



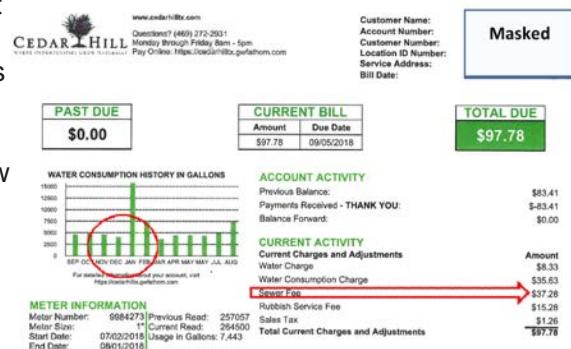
Neighborhood leaders kick off planning efforts for National Night Out, one of the community's award-winning annual neighborhood engagement events held the first Tuesday in October.

RESIDENTIAL SEWER FEE DETERMINATION PERIOD BEGINS SOON

Now is the time to check on leaks and closely monitor water consumption; water consumption from November through February will be used to calculate customers' sewer fee for the next year.

Unlike they do with water, most cities do not actually meter the flow of sewage. These cities instead use models to determine monthly sewer fees. Cedar Hill uses a "winter average" model to compute residential monthly sewer fees. In this model, the sewage fee is calculated using consumption reported for the "winter months" of November, December, January and February. These months are used because for most customers, they represent the lowest consumption months of the year and give customers the best opportunity for the lowest possible monthly sewer fee. The model identifies the monthly water consumption for each of those four winter months and then averages the three lowest of the four (the highest monthly consumption number is thrown out) to arrive at monthly sewer fee.

The fee is set for each active residential account once per year and does not change for 12 months after it is set. Calculations are performed in March each year and new monthly charges appear in April bills. This means different accounts have different monthly sewer charges because their winter water consumption was different.



The less water used during those four months, the lower the monthly sewer fee will be for the next 12 months. Did you have a leak during one or more of the winter months? If so, you may qualify for a leak adjustment for the repair, and if the adjustment request is approved, the winter average will be recalculated based on the adjusted consumption number.

Sewer fees are not charged for homes under construction, irrigation-only accounts or for residential accounts on a septic system, and by ordinance residential sewer fee in Cedar Hill may not exceed \$75 per month. Commercial customers pay sewer fees based on total monthly consumption year around and are not capped.

Questions? Please give the Utility Services Customer Service Center a call at 469.272.2931, press 7 and then press 0 to speak to a Customer Service Representative, or send us your question at Ubilling@cedarhilltx.com

GIVE WITH A 'PURR'-POSE

Friends of Tri-City Animal Shelter has launched a capital giving campaign, Give with a Purpose, to fund a surgery suite and medical center for the Tri-City Animal Shelter & Adoption Center. The new surgery suite and medical center will provide a space for on-site veterinary programs, such as spay and neuter surgeries for adoptable animals, isolation space for sick animals with contagious illnesses, and emergency medical services for shelter pets. The center will also include classroom space for volunteers and community partners to add to the shelter's capacity for community outreach and education.

For more information and to donate, visit tricityfriends.org.



About Friends of Tri-City Animal Shelter

Friends of Tri-City Animal Shelter, founded in 2006, is a non-profit organization that supports the Tri-City Animal Shelter & Adoption Center. To date, the organization has invested nearly \$200,000 in spay/neuter programs, subsidized more than 6,000 surgeries, and funded medical treatment for sick and injured animals at the shelter.

THANKSGIVING TRASH & RECYCLING SCHEDULE

Waste Management will not collect trash or recycling on Thanksgiving Day (Thursday, November 22). Trash and recycling normally collected on Thursday will be collected on Friday, November 23, and trash normally collected on Friday will be collected on Saturday November 24. Bulk and brush collections are not impacted by the holiday. For more information or questions, visit cedarhilltx.com/trash or call Waste Management at (800) 772-8653.

CALENDAR OF UPCOMING EVENTS

City Council Meetings

Oct 9 & 23; Nov 13 at 7 p.m.

Cedar Hill Government Center

285 Uptown Blvd

View agendas at cedarhilltx.com/archive

Scare on the Square

Oct 31 from 6 to 8 p.m.

Historic Downtown

600 Cedar St

Get event details at cedarhilltx.com/scare

Dia de Los Muertos

Nov 1 from 6:30 to 7:30 p.m.

Zula B. Wylie Public Library

225 Cedar St

Get event details at cedarhilllibrary.org

Thanksgiving Holiday:

Government Offices Closed

The Alan E. Sims Recreation Center, Tri-City Animal Shelter Senior Center, and Zula B. Wylie Public Library will also be closed on Thursday, Nov 22 & Friday, Nov 23.

Small Business Saturday

Saturday, Nov 24

Small Business Saturday encourages support for small local businesses. Find Cedar Hill small businesses at smallbusinesssatruday.com.

Holiday on the Hill

Dec 6 from 6 to 8 p.m.

Historic Downtown

600 Cedar St

Get event details at cedarhilltx.com

**VIEW THE FULL CALENDAR AT
CEDARHILLTX.COM, OR SUBSCRIBE
TO 'THIS WEEK IN CEDAR HILL' AT
CEDARHILLTX.COM/TWICH.**

DON'T MISS THE HALLOWEEN FUN AT SCARE ON THE SQUARE

Don't miss the annual Scare on the Square in Downtown Cedar Hill on Wednesday, October 31 from 6 to 8 p.m. This free family event, presented by the Zula B. Wylie Public Library, features a costume parade, trunk-or-treat, entertainment, giveaways and more Halloween fun! Families can come early or stay late to enjoy dinner on the square at Sam's Pizza or Babe's Chicken Dinner House. For event details, visit cedarhilltx.com/scare.



INSIGHT CEDAR HILL: OUTDOOR OPEN BURNING

Q: Can I burn brush or trash outdoors in Cedar Hill?

A: All outdoor open burning is prohibited in the City of Cedar Hill. This does not include campfires in an approved fire-ring, barbecue grills, masonry patio grills, chimeras, etc.

What do you want to know? Email your question for Insight Cedar Hill to admin@cedarhilltx.com

STAY CONNECTED



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twitter.com/cedarhilltx

CEDARHILLTX.COM



[instagram.com/cedarhilltexas](https://www.instagram.com/cedarhilltexas)



[youtube.com/cedarhilltxvideo](https://www.youtube.com/cedarhilltxvideo)

CONTACT CITY OF CEDAR HILL

Emergency 911

Administration (972) 293-1467

After Hours (972) 780-6643

Animal Control (972) 223-6111

Animal Shelter (972) 291-5335

Building (972) 291-5100

Inspections ext. 1090

City (972) 291-5100

Secretary ext. 1011

Code (972) 291-5100

Enforcement ext. 1111

Fire Dept. (972) 291-1011

(Non-Emergency)

Human (972) 291-5100

Resources ext. 1054

Library (972) 291-7323

Municipal (972) 291-5100

Court ext. 1041

Neighborhood (972) 291-5100

Services ext. 1099

Parks & (972) 291-5100

Recreation ext. 1500

Police Dept. (972) 291-5100

(Non-Emergency) ext. 2400

Public Works (972) 291-5126

Recreation Center (972) 293-5288

Senior Center (972) 291-5353

Tourism (972) 291-5100

ext. 1084

Trash & Recycling (800) 772-8653

Utility Billing (469) 272-2931



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