



Achievement of Library Excellence Award Application 2021

Section 10

Establish professional staff training to include training opportunities for staff at all levels.

Training is provided for all staff members at the Zula B. Wylie Public Library. Each year the library hosts a full-day Staff Development conference for the entire staff. This year our staff development day was held in August. During this staff development day staff went through a DISC Assessment Training. All library staff also goes through Clifton's Strength-finder's Assessment and strength's training is woven into our staff development and staff meetings throughout the year.

All city employees (including all library staff) were also required to take Cyber-Security Training through our IT Department: KnowBe4 Cybersecurity Training. The Zula B. Wylie Public Library also moved from Polaris to KOHA during February of 2021. All staff was required to do KOHA staff training.

Aranda Bell, Director of Library Services, participated in the following professional development:

November 2020:

Older Adult Services Workshop

December 2020:

PLA of North Texas End of Year Conference

February 2021:

PLA Conference

March 2021:

City of Cedar Hill Director's Retreat and Training

COVID-19 Emergency Management Training

April 2021:

Competitive Edge Training: Emotional Intelligence in Leadership

May 2021:

Beanstack/Summer Reading Training

July 2021:

Shifting the Paradigm of Business and Leadership

September 2021:

Resiliency Strategies and Peer Support Webinar

Teri Nelson, Children's Services Supervisor, participated in the following professional development:

April 2021:

Re-Opening Play Spaces and In Person Programming: with Covid Considerations

August 2021:

Purpose and Engagement (City of Cedar Hill Mid-level Managers Training)

Travis Walvoord, Librarian, participated in the following professional development:

December 2020:

REALM Project (Reopening Archives, Libraries, and Museums)

TX Book Chat #8 - Engaging Middle Grade Readers with Crystal Allen

January 2021:

TX Book Chat #9 - Graphic Novels for today's readers

February 2021:

TX Book Chat #10 - Love of Writing with Rebekah Manley

March 2021:

TX Book Chat #11 – How to Participate in Read Across TX

Library Journal Winter Summit - The Long Haul: How COVID IS Changing Libraries

Library Journal Winter Summit – See Your Library Through Your Patron's Eyes

Navigating the First Amendment and Misinformation with PEN America

TLA: Intellectual Freedom and Social Justice with James LaRue

Cedar Hill's Virtual Health and Safety Week

April 2021:

TX Book Chat #12 – National Student Poet of the Southwest

May 2021:

TX Book Chat #13 – Texas Author Project Program and Winners

Cedar Hill Prof. Development: Inclusive Customer Service with Prof. Hurd

Winfred Thompkins, Systems Supervisor, participated in the following professional development:

April 2021:

Coaching Techniques That Inspire Coaches to Action

Forging Ahead with Perseverance and Resilience

Leading by Motivating

August 2021:

Level 2 Security Training (Police Dept)

Chelsey Randel, Youth Services Assistant, participated in the following professional development:

Chelsey is currently attending Texas Women's University to earn her Master's Degree in Library Science. During the Fiscal Year she's earned 12 credit hours:

Foundations of Library Info. Studies

Information Retrieval

Information & Communication Technology

Children & Young Adult Literature

Collection Development

Information Organization

Library Management

Kelsey Armistead, Marketing Coordinator, participated in the following professional development:

May 2021:

Library Administrator Essentials (Beanstack EDU)

May 2021:

Summer Prep: Ask Us Anything Session (Beanstack EDU)

September 2021:

Successfully Set Up and Deliver 1000 Books Before Kindergarten at Your Library

Correne Constantino, Library Operations Coordinator, participated in the following professional development:

October 2020

SGR Customer Service Training Session #3

January 2021

KOHA Staff Training (Bywater Solutions)

CivicPlus admin training (Cedar Hill)

March 2021

Virtual Health and Safety Week 2021

Welcome to the Jungle- Understanding Municipal Budgets Webinar (GFOAT:

Gov Finance Officers Association of Texas)

April 2021

KnowBe4- Cybersecurity Awareness Training

ILL Training with TSLAC

July 2021

Customer Service Training with Professor Hurd

Shifting the Paradigm Business and Leadership Conference

August - September 2021

Galaxy Digital training

Diane Philip, Customer Technology Specialist, participated in the following professional development:

November 2020:

150 Million New Technology-Oriented Jobs and the Skills Needed to Get Them (PLA)

December 2020:

iPayments Training (Cedar Hill Finance)

Virtual Platform Possibilities- Providing Digital Skilling Resources for Patrons (PLA)

Using DigitalLearn in Your Library (PLA)

Tools for Building Digital Skills with Your Patrons and Staff (PLA)

Ask the Expert- Producing Virtual Events, Meetings, and Conferences using Teams

(PLA)

Thinking Sideways: Computational Thinking and Early Literacy (PLA)

January 2021:

Koha Staff Training (Bywater Solutions)

March 2021:

Libraries and Workforce Development: Connection the Dots between Your Patrons and Public Policy (PLA)

July 2021:

Federal Funding Part 2: Success Stories, Tips & Tools for Finding the Money (Library Journal)

Certificate of Participation

This Is To Certify That

Diane Philip

has participated in the Webcast Event:

Federal Funding Part 2 – Success Stories, Tips & Tools for Finding the Money

July 13, 2021

(1 hour)



Tracey Fenton, VP, Events and Professional Development



MSI Information
Services



**Criminal Justice Information Services
Security Awareness Training**



This is to certify that

WINFRED THOMPkins

has successfully completed the

Level 2 Security Awareness Certification

8/6/2021

Certification Date



8/6/2023

Expiration Date



Government Finance Officers Association of Texas

GFOAT

CERTIFICATE OF ATTENDANCE

This certifies that

Correne Constantino

Attended the

WELCOME TO THE JUNGLE – UNDERSTANDING MUNICIPAL BUDGETS WEBINAR

March 9, 2021

1.5 hours of Training

TSBPA Sponsor Number 9450 – Course Number GB21

Lawson Staines

GFOAT Administrator