



CEDAR HILL HIGHLIGHTS

2025 COMMUNITY SURVEY RESULTS ARE IN

In 2025, the City of Cedar Hill commissioned ETC Institute to conduct a community survey as a follow-up to the 2022 survey. The purpose of the survey was to measure resident satisfaction with City services and to collect feedback on community priorities. Results were presented to the City Council during their meeting on March 25, 2025.

The findings reveal that Cedar Hill residents have a positive perception of their city. 79% of respondents reported satisfaction with Cedar Hill as a place to live. In 54 of the 58 areas assessed, satisfaction levels were at or above the national average. Notably, satisfaction with customer service and communication to the public was rated 33% higher than the U.S. average.

Top community priorities identified by residents include improving traffic flow and congestion management, maintaining streets, buildings, and facilities, and enforcing city codes and ordinances.

The survey was administered through both mail and online methods to a random sample of 401 households. With a margin of error of $\pm 4.9\%$ at a 95% confidence level, the data is statistically valid and includes comparisons with cities throughout Texas and the United States.

This survey builds upon the baseline established by the 2016 community survey and continues to guide City Council and management in setting priorities for Cedar Hill's future.

To view the complete survey findings, visit <https://www.cedarhilltx.com/communitysurvey>

TRI-CITY TALES: HOOKED ON HELP

Augustine Serna works for the Cedar Hill Parks and Recreation Department, where he helps keep the city's public grounds trimmed and tidy. One day in April, while cutting brush around the pond at Bradford Park, he noticed a red-eared slider turtle sunning itself at the water's edge. As Serna moved closer, he realized the turtle was in distress, with a fishhook caught in its mouth.

Serna has a soft spot for turtles. He's not sure why, but maybe it stems from growing up watching *Teenage Mutant Ninja Turtles*, as he's loved them since he was a kid. Today, he has two pet turtles named Pumba and Bob. During his time working for the city, he's become a one-man turtle rescue team, once even saving a turtle he found dumped in a city trash can. The turtle at the pond wasn't the first he had seen with a hook, but this one was different. The hook was lodged so deeply, with such a large barb, that Serna couldn't remove it without risking further injury to the animal.

He gently picked up the frightened turtle, placed it in the front seat of his truck, and drove to Tri-City Animal Shelter. When he arrived, he walked up to the front desk and said, "This is going to be one of the weirdest questions you get today. Can you help a turtle?"



That was the day a shelter staff member learned all about turtle medicine. At first, the staff tried to remove the hook as Serna had, but the turtle kept pulling its head into its shell. They guessed it was from the pain. One staff member noted, "Turtles don't really have the greatest facial expressions." Eventually, they contacted a veterinarian who guided them through the steps to safely anesthetize the turtle so they could remove the hook.

The staff named him Bradford, after the park where he was found. Following a successful procedure, Bradford spent the night at the shelter on a heating pad to keep his body temperature stable. The next day, he got a ride back to his pond.

Serna is happy to know the little guy is okay, and proud that he and the shelter staff got to be turtle superheroes.

PEOPLE MAKE IT A COMMUNITY



Fire Chief Reyes was featured on **WFAA Channel 8** for leading regional wildfire prevention efforts and promoting safety strategies across North Texas.



The City celebrated the grand opening of the Cedar Hill Shares food pantry on May 2. Residents can now access food, utility assistance, or volunteer.



Former CHISD Board Trustee Gayle Sims was honored with the Great Impact Servant Leader Award at the May 13 City Council meeting.



UPCOMING EVENTS



MUSIC IN THE PARK JUNE 6, 13, 20, & 27 AT 8 P.M. VALLEY RIDGE PARK

Bring a chair and a friend out to Valley Ridge Park Amphitheater for live music!



INCLUSION POOL PARTY JUNE 29 | 5:30 P.M. 631 SOMERSET DR.

Join us for an evening of fun, community, and togetherness at the Inclusion Pool Party! This family-friendly event is free



CEDAR HILL FARMERS MARKET EVERY 2ND & 4TH SATURDAY HISTORIC DOWNTOWN

Join us in Historic Downtown to enjoy locally grown and handcrafted products.



INDEPENDENCE DAY HOLIDAY JULY 4

City facilities, including the Alan E. Sims Recreation Center, Tri-City Animal Shelter, Traphene Hickman Library, and Senior Activity Center will be closed.



PAPER SHREDDING JUNE 28 | 9 A.M. - NOON GOVERNMENT CENTER

Secure paper shred at the Cedar Hill Government Center. Bring up to 3 boxes of residential household paper waste.



MAYOR'S PRAYER BREAKFAST AUGUST 7 | 7:30 A.M. ALAN E. SIMS RECREATION CENTER

Join Mayor Stephen Mason and Transformation Vision for food and fellowship at the Alan E. Sims Recreation Center at 7:30 a.m.

CITY COUNCIL MEETINGS

JUNE 10
JULY 22

JUNE 24
AUGUST 12

The City Council meets at the Cedar Hill Government Center at 6 p.m. Agendas are posted 72 hours in advance at cedarhilltx.com/agenda.

LEED SILVER CERTIFICATION AWARDED TO TRAPHENE HICKMAN LIBRARY AND SPACES



The City of Cedar Hill has reached another important milestone in its commitment to sustainability. The Traphene Hickman Library, Signature Park, and the Cedar Hill Museum have each been awarded the prestigious LEED Silver Certification. This achievement reflects the City's leadership in developing

greener, healthier, and more energy-efficient public spaces.

LEED, which stands for Leadership in Energy and Environmental Design, is the world's most widely used green building rating system. It provides a reliable framework for designing and operating buildings that are environmentally responsible, socially beneficial, and economically efficient.

CELEBRATING THE FIRST YEAR OF THE COLLEGIATE PREP CHANGEMAKERS PROGRAM

As the inaugural year of the Collegiate Prep Changemakers Program comes to a close, we proudly recognize the impact made by Cedar Hill's youngest civic leaders. This year, 100 PreK-5th grade scholars from Collegiate Prep Elementary completed 10 community service projects, contributing an impressive 820 hours of service across our city. Their efforts included park cleanups, holiday drives, and meaningful participation in events like the city's Arbor Day celebration.



This student-led program, created by the Cedar Hill Collegiate Prep Elementary PTA, embodies the spirit of leadership through service and reflects the strong partnership between our schools and local government. We commend these young Changemakers for their dedication and thank the City of Cedar Hill for supporting their growth as future community leaders.

To follow their journey, visit <https://sites.google.com/chcpppta.org/home> or find "Collegiate Prep Changemakers" on LinkedIn.

FREQUENTLY USED NUMBERS

- Emergency 911
- Administration (972) 293-1467
- After Hours (972) 780-6643
- Animal Control (972) 223-6111
- Animal Shelter (972) 291-5335
- Fire Dept. (972) 291-1011
(Non-Emergency)
- Library (972) 291-7323
- Municipal (972) 291-5100
Court ext. 1041
- Neighborhood (469)-272-2801
Services
- Parks & (972) 291-5100
Recreation ext. 1500
- Police Dept. (972) 291-5100
(Non-Emergency) ext. 2400
- Recreation Center (972) 293-5288
- Senior Center (972) 291-5353
- Trash & Recycling (800) 772-8653
- Utility Billing (469) 272-2931

SOCIAL MEDIA

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